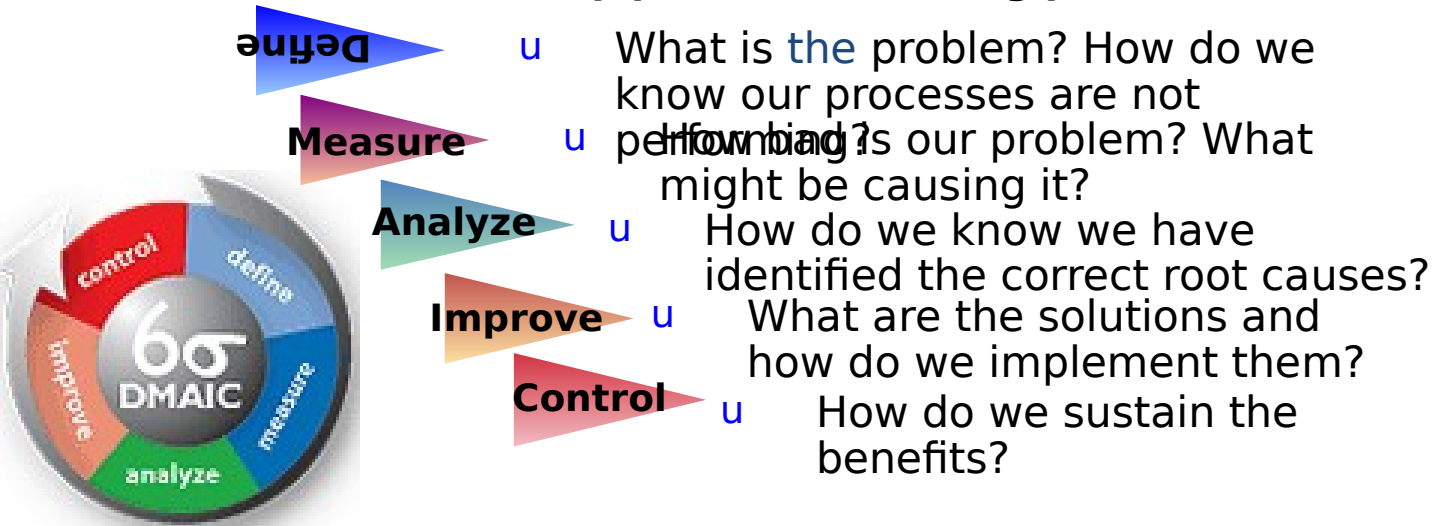


# Lean Six Sigma



Lean Six Sigma (LSS) is a process improvement methodology that focuses on improving the speed, quality, and reducing the costs of operations.

***It is a five-step process for solving problems***



## **LSS:**

- Identifies the key customer service products and eliminates challenges to delivering them to the customer
- Hears employee concerns with their work processes, and works to implement positive change
- Focuses on the needs of the customer, and work force
- Continuously improves processes
- Shortens the time required to complete a task or function

Applying LSS to processes within installation operations means identifying improvement opportunities, quantifying the sources of service challenges, and applying tools to improve and then sustain long-term gains in speed, quality, and cost.

Contact us for more information, to schedule an [Opportunity Work Shop](#) or to submit project ideas 772-1299 or [email](#)

